

Christmas Opening Times 2026

As the festive season approaches, we would like to inform you of our Christmas operating schedule.

Office	Watford	Northampton	Doncaster	Manchester	East Kilbride
Customer Service	Closed Dec 25th, 28th, Jan 1st				
Sample Reception	Closed Dec 25th, 28th, Jan 1st (Scotland also closed Jan 4th) (Sample drop offs available outside of these closure dates)				
Logistics	Closed Dec 25th, 28th, Jan 1st (Scotland also closed Jan 4th) (Last collection Dec24th (12pm)				
Laboratory	Closed Dec 24th, 25th, 28th, Jan 1st (Scotland also closed Jan 4th) Limited services throughout the festive period				
Last day to receive samples directly at site for delivery to laboratory before Christmas (testing instructions included)	Dec 22nd (12pm)	Dec 21st (12pm)		No sample reception facility at Manchester site	Dec 21st (12pm)
Last day for BOD samples submission to avoid holding time deviation	Dec 21st (12pm)	Not Applicable			Dec 23rd (12pm)
Last date to receive Air media orders for delivery	18th Dec				
Normal Service Resumes	Jan 4th 2027 Jan 5th 2027 (Scotland)				

Between 22nd December 2026 and 4th January 2027, we will be operating a limited service. Please note that these dates will not be included in standard turnaround times.

Our offices will be closed on 25th, 28th December 2026 and 1st January 2027 (Scotland office also closed 4th January 2027).

To ensure your samples are received and processed before the holiday break:

- Please submit samples with full testing instructions by 12:00pm on 22nd December *(21st December for Scotland).*
- BOD samples should be submitted no later than 12:00pm on 21st December *(23rd December for Scotland)* to avoid any holding time deviations.

If you have any questions or need further assistance, please don't hesitate to contact us.
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We would like to take this opportunity to thank you for your continued trust and partnership throughout the year.

Wishing you a Merry Christmas and a Happy New Year, and we look forward to working with you in 2027.

With warm regards,

Normec i2 Analytical