

## **Job Description**

| Job Title:                             | Scheduler   |
|--|---|
| Department:                            | Environmental Chemistry & Geotechnical  |
| Hours:                                 | 37.5 hours per week, normally 08:30am-5:00pm Monday to Friday   |
| Reports to:                            | Senior Scheduler  |
| Direct Reports:                        | N/A   |
| Job Purpose:                           | To be responsible for the analytical interpretation of client instructions for the scheduling of samples for chemical and geotechnical testing, by way of data entry with high level of accuracy.   |
| Role Accountabilities and Main Duties: | <ul> <li>To interpret client requirements and enter into the database by selecting the most appropriate options for testing.</li> <li>To check sample receipts.</li> <li>To deal with client and laboratory queries.</li> <li>To email sample receipts and reports.</li> <li>To take responsibility for own Health &amp; Safety whilst working in the premises.</li> <li>To report any bad practises that may be witnessed, to Senior Technician or Section Head.</li> <li>These duties are by no means exhaustive and should not be interpreted as a complete definition of the role.</li> </ul> |
| Person<br>Specification:               | Essential:  • Analytical approach towards the interpretation of client instructions.  • Accurate data entry skills.  • Educated to 'A' level in science subject(s) or to degree level in other.  • Close attention to detail and an understanding of operating within a quality system.  • Excellent telephone manner.  • Good IT skills (Microsoft based products, in particular Excel and Word).  • Reliable with good time-keeping.  • Strong prioritisation and organisational skills.  • Positive attitude towards change.  • Adaptability to use various in-house systems and processes.    |
|  | <ul> <li>Experience of having worked in a science related industry.</li> </ul>  |