



Environmental Science

Dear Customer,

Due to continued price increase from our container suppliers, as from the 1<sup>st</sup> April 2017 we will be introducing a £2.00 charge for each 'untested' sample.

This charge will be levied on all samples received by the laboratory which have no testing against them.

Clients will be notified of all tested and untested samples received once booked in.

With the cost of supplying containers, collection and delivery of containers, subsequent storage and final disposal, we hope clients appreciate the need to introduce this charge.

If you have any questions regarding this charge, please contact your local Business Development Manager or our Customer Services team in Watford.

Kind regards

A handwritten signature in purple ink that reads "Dee Theis".

Dee Theis

Operations Director

